

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155475		X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING _____		X3) DATE SURVEY COMPLETED 06/08/2011	
NAME OF PROVIDER OR SUPPLIER TOWNE HOUSE RETIREMENT COMMUNITY				STREET ADDRESS, CITY, STATE, ZIP CODE 2209 ST JOE CENTER RD FORT WAYNE, IN46825			
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K0000	<p>A Life Safety Code Recertification and State Licensure Survey was conducted by the Indiana State Department of Health in accordance with 42 CFR 483.70(a).</p> <p>Survey Date: 06/08/11</p> <p>Facility Number: 000541 Provider Number: 155475 AIM Number: N/A</p> <p>Surveyor: Amy Kelley, Life Safety Code Specialist</p> <p>At this Life Safety Code survey, Towne House Retirement Community was found not in compliance with Requirements for Participation in Medicare/Medicaid, 42 CFR Subpart 483.70(a), Life Safety from Fire and the 2000 edition of the National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19, Existing Health Care Occupancies and 410 IAC 16.2.</p> <p>This one story facility with a walkout lower level below the</p>			K0000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/29/2011

FORM APPROVED

OMB NO. 0938-0391

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	<p>southeast wing was determined to be of Type V (111) construction and was fully sprinklered. The facility has a fire alarm system with smoke detection in the corridors and areas open to the corridors. The facility has a capacity of 101 and had a census of 60 at the time of this survey.</p> <p>Quality Review by Robert Booher, REHS, Life Safety Code Specialist-Medical Surveyor on 06/10/11.</p> <p>The facility was found not in compliance with the aforementioned regulatory requirements as evidenced by the following:</p>						

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K0018 SS=E	<p>Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas are substantial doors, such as those constructed of 1¾ inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Doors in sprinklered buildings are only required to resist the passage of smoke. There is no impediment to the closing of the doors. Doors are provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are permitted. 19.3.6.3</p> <p>Roller latches are prohibited by CMS regulations in all health care facilities.</p> <p>Based on observation and interview, the facility failed to ensure there was no impediment to the closing of 3 of 13 resident room doors on the 100 hall and 1 of 29 resident room doors on the 300 hall which were protecting corridor openings. This deficient practice could affect any of the 18 residents on the 100 hall and the 19 residents on the center 300 hall.</p> <p>Findings include:</p> <p>Based on observations with the Director of Environmental Services on 06/08/11 from 12:46 p.m. to 1:15 p.m., the bathroom door was open in the following resident rooms creating an impediment to</p>			K0018	<p>K018The Towne House does not agree with this finding. This condition has existed since the building was constructed in 1984. Plans were approved by the ISDH. In addition, there have been surveys at least annually when this condition was present and considered to be in compliance. The Towne House has accepted a bid to install door stops on each of the bathroom doors which will solve this issue. The cost is \$5598. The should be completed by July 8,2011. The Environmental Services Director will monitor.</p>		07/08/2011

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K0051 SS=E	<p>the closing of the resident room corridor door due to the location of the bathroom: resident rooms 104, 106, 109 and 304. The bathroom door had to be closed in order to close the corridor to the room. This was acknowledged by the Director of Environmental Services at the time of observation.</p> <p>3.1-19(b)</p>						
	<p>A fire alarm system with approved components, devices or equipment is installed according to NFPA 72, National Fire Alarm Code, to provide effective warning of fire in any part of the building. Activation of the complete fire alarm system is by manual fire alarm initiation, automatic detection or extinguishing system operation. Pull stations in patient sleeping areas may be omitted provided that manual pull stations are within 200 feet of nurse's stations. Pull stations are located in the path of egress. Electronic or written records of tests are available. A reliable second source of power is provided. Fire alarm systems are maintained in accordance with NFPA 72 and records of maintenance are kept readily available. There is remote annunciation of the fire alarm system to an approved central station. 19.3.4, 9.6</p> <p>Based on observation and interview, the facility failed to ensure 1 of 1 manual fire alarm</p>		K0051	<p>K051The Towne House does not agree with this finding. This condition has existed since the Great Room was built in 1998.</p>		07/08/2011	

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	<p>boxes in the Great Room stairwell was readily accessible. NFPA 72, The National Fire Alarm Code, 2-8.2.1 states manual fire alarm boxes shall be distributed throughout the protected area so that they are unobstructed, readily accessible, and located in the path of exit from the area. This deficient practice affects all residents in the Great room and all resident entering the stairwell in the event of an emergency.</p> <p>Findings include:</p> <p>Based on observations with the Director of Environmental Services on 06/08/11 at 1:20 p.m., the manual fire alarm pull station from the Great Room and the stairwell was not readily accessible in that the pull station was located beyond the magnetically locked exit doors and would require the use of a code to access the pull station. Based on interview at the time of observation, the Director of Environmental Services acknowledged a staff person would have to enter the code at either door to open the door and access the pull station.</p>				<p>This area of the building has been surveyed at least annually since that date with this condition and has been considered to be in compliance. The Towne House will add two new pull stations at the cost of \$1145 near the Great Room so that they are accessible without having to go through a coded door to activate. This should be completed by July 8, 2011. The Environmental Services Director will monitor.</p>		

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K0056 SS=E	3.1-19(b) If there is an automatic sprinkler system, it is installed in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems, to provide complete coverage for all portions of the building. The system is properly maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems. It is fully supervised. There is a reliable, adequate water supply for the system. Required sprinkler systems are equipped with water flow and tamper switches, which are electrically connected to the building fire alarm system. 19.3.5 1. Based on observation and interview, the facility failed to ensure 2 of 3 sprinkler heads in the west hall nurses' storage room were separated by at least six feet as required by NFPA 13. NFPA 13, Section 5-6.3.4 requires sprinklers be located no closer than six feet measured on center. This deficient practice could affect all residents near the 200 hall nurses' storage room in the event of an emergency. Findings include: Based on an observation with the			K0056	K0561. The Towne House does not agree with this finding. It was noted by the surveyor during the time of the survey that due to the size of the room only two sprinkler heads were necessary and that the third one was extra. The Towne House had Shambaugh and Son removed the extra sprinkler head on June 16, 2011 so that the remaining two sprinkler heads were 6 feet apart. The Environmental Services Director will monitorCompletion Date: June 16, 20112. The Towne House does not agree with this finding. The sprinkler head was adequately being held up by the existing wire. However, a new sprinkler hanger was installed prior to the surveyor leaving on		07/08/2011

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	<p>Director of Environmental Services on 06/08/11 at 12:25 p.m., above the shelving in the west hall nurses' storage room two sprinkler heads were located two feet six inches apart. This was acknowledged by the Director of Environmental Services at the time of observation.</p> <p>3.1-19(b)</p> <p>2. Based on observation and interview, the facility failed to ensure the sprinkler system was installed in accordance with the NFPA 13, 1999 edition, Section 6-1.1.5 which states sprinkler piping or hangers shall not be used to support nonsystem components. Section 6-2.3.4 states the cumulative horizontal length of an unsupported armover to a sprinkler, sprinkler drop, or sprig-up shall not exceed 24 inches for steel pipe or 12 inches for copper tube. These deficient practices could affect all residents near the Executive Director's office.</p> <p>Findings include:</p>				<p>the day of the survey. Other areas of the building are being reviewed to ensure that sprinkler piping has appropriate hanging devices. This process has been added to the quality assurance program so this activity occurs on a quarterly basis. The Environmental Services Director will monitor.Completion Date: July 8, 20113. The Towne House does not agree with this finding. The ductwork was repaired on the day of the survey so that it was not in contact with the sprinkler pipe. Other areas of the building are being reviewed to ensure that ductwork is not in contact with the sprinkler pipes. This process has been added to the quality assurance program so this activity occurs on a quarterly basis. The Environmental Services Director will monitor.Completion Date: July 8, 2011</p>		

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	<p>Based on observation with the Director of Environmental Services on 06/08/11 at 12:06 p.m., near the Executive Director's office the arm over measuring thirty inches in length was supported by a thin wire instead of a sprinkler support brace. This was acknowledged by the Director of Environmental Services at the time of observations.</p> <p>3.1-19(b)</p> <p>3. Based on observation and interview, the facility failed to ensure a complete automatic sprinkler system was installed in accordance with NFPA 13, 1999 Standard for the Installation of Sprinkler Systems. NFPA 13, 6-1.1.5 requires sprinkler piping or hangers shall not be used to support nonsystem components. This deficient practice could affect any of the fourteen residents on the 200 hall.</p> <p>Findings include:</p> <p>Based on observations with the Director of Environmental Services on 06/08/11 at 12:05 p.m., near</p>						

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K0062 SS=F	the Executive Director's office a section of a ventilation duct was laying on top of and supported by the 200 hall sprinkler pipe. This was acknowledged by the Director of Environmental Services at the time of observations. 3.1-19(b)			K0062	K062The Towne House does not agree with this finding. An inspection of the fire hydrants has been scheduled to be completed by Shambaugh and Sons. In addition, annual inspections will be conducted in the future by a contractor. The Environmental Services Director will monitor.		07/08/2011
	Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25, 9.7.5 Based on record review and interview, the facility failed to ensure 6 of 6 private fire hydrants were continuously maintained in reliable operating condition and inspected and tested periodically. NFPA 25, 1998 Edition, the Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems at Section 4-2.2.4 requires dry barrel hydrants to be inspected annually and after each operation. Hydrants shall be inspected and the necessary corrective action shall be taken.						

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K0130 SS=E	<p>This deficient practice could affect all staff, visitors and residents.</p> <p>Findings include:</p> <p>Based on record review with the Director of Environmental Services on 06/08/11 at 11:05 a.m., the only annual inspection for the six private fire hydrants was done by Shambaugh & Sons dated 06/12/08. Based on an interview with the Director of Environmental Services, he has ordered the inspections.</p> <p>3.1-19(b)</p>						
	<p>OTHER LSC DEFICIENCY NOT ON 2786</p> <p>Based on observation, record review and interview; the facility failed to ensure the care and maintenance of 1 of 1 rolling fire doors was in accordance with NFPA 80. NFPA 80, 1999 Edition, the Standard for Fire Doors and Fire Windows, Section 15-2.4.3 requires all horizontal or vertical sliding and rolling fire doors to be inspected and tested annually to</p>			K0130	<p>K130The Towne House does not agree with this finding and would like to submit for IDR. The rolling fire door on the opening to the kitchen had been inspected on May 31, 2011. The Environmental Services Director was unable to find the documentation at the time of the survey. Enclosed please find a copy of that document. This fire door will continue to be inspected on an annual basis and the Environmental Services Director</p>		06/08/2011

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	<p>check for proper operation and full closure. Resetting of the release mechanism shall be done in accordance with the manufacturer's instructions. A written record shall be maintained and shall be made available to the authority having jurisdiction. This deficient practice could affect any resident, staff or visitor in the main dining room.</p> <p>Findings include:</p> <p>Based on observation with the Director of Environmental Services on 06/08/11 at 1:45 p.m., there was a rolling fire door protecting the opening from the kitchen to the main dining room. The rolling fire door was not in a corridor wall but was in a fire wall. Based on interview with the Maintenance Supervisor at the time of observation, there was no documentation of an annual inspection. or test, to check for proper operation.</p> <p>3.1-19(b)</p>				will monitor		

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K0143 SS=E	<p>Transferring of oxygen is:</p> <p>(a) separated from any portion of a facility wherein patients are housed, examined, or treated by a separation of a fire barrier of 1-hour fire-resistive construction;</p> <p>(b) in an area that is mechanically ventilated, sprinklered, and has ceramic or concrete flooring; and</p> <p>(c) in an area posted with signs indicating that transferring is occurring, and that smoking in the immediate area is not permitted in accordance with NFPA 99 and the Compressed Gas Association. 8.6.2.5.2</p> <p>Based on observation and interview, the facility failed to ensure 1 of 1 areas used for transferring of oxygen was provided with continuous mechanical ventilation. This deficient practice could affect any resident evacuated through the service hall.</p> <p>Findings include:</p> <p>Based on an observation with the Director of Environmental Services on 06/08/11 at 1:35 p.m., the mechanical ventilation was not operating in the oxygen transfilling/storage room used for transferring liquid oxygen. Based on an interview with the Director</p>			K0143	<p>K143The Towne HUse does not agree with this finding. The Towne House was aware of the non-functioning motor and had already ordered a new motor. The motor was installed on the day following the survey. The Environmental Services Director will monitor.</p>		06/09/2011

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K0144 SS=F	<p>of Environmental Services at the time of observation, the facility is aware and has placed an order for a new motor.</p> <p>3.1-19(b)</p> <p>Generators are inspected weekly and exercised under load for 30 minutes per month in accordance with NFPA 99. 3.4.4.1.</p> <p>1. Based on observation and interview, the facility failed to ensure 1 of 1 generators was in accordance with NFPA 99, 1999 Edition, Standard for Health Care Facilities. NFPA 99, Section 3-4.1.1.15 requires a remote annunciator to be provided in a location readily observed by operating personnel at a regular work station. NFPA 101, Section 4.6.12.1 requires any device, equipment or system required for compliance with the provisions of the Code shall be continuously maintained in accordance with applicable NFPA requirements. NFPA 72, National Fire Alarm Code, in 7-4.3 requires all apparatus requiring resetting to maintain normal operations shall be reset as promptly as possible after each test and alarm. This</p>			K0144	<p>K1441. The Towne House does not agree with this finding. The monitoring of the alarm switch has been added to the security rounds sheets and is being monitored daily to ensure that it is on. An in-service was conducted on June 17, 2011 to review with staff the implementation of this process. The Environmental Services Director will monitor.2. The Towne House does not agree with this finding. In a review of this finding with Information Technology Director for Baptist Homes of Indiana, the load testing does not interfere with the computer system. Weekly tests of the generator were done, but without the loads being transferred. Beginning in June, 2011, loads will be transferred to the generator and tested on a monthly basis. In addition, a new tracking form obtained from the ISDH is now being used to monitor generator testing. An in-service was held on June 17, 2011 to review this process with</p>		06/17/2011

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	<p>deficient practice could affect all residents, staff, and visitors.</p> <p>Findings include:</p> <p>Based on observation with the Director of Environmental Services on 06/08/11 at 1:30 p.m., the audible alarm switch was turned to the off position on the generator annunciator panel located at the nurses' station across from the main dining room. Based on an interview with the Director of Environmental Services at the time of observation, he could not determine how long the audible alarm switch had been off.</p> <p>3.1-19(b)</p> <p>2. Based on record review and interview, the facility failed to maintain a complete written record of monthly generator load testing for 10 of the last 12 months. Chapter 3-4.4.1.1 of NFPA 99 requires monthly testing of the generator serving the emergency electrical system to be in accordance with NFPA 110, the Standard for Emergency and Standby Powers Systems, chapter</p>				<p>staff. The Environmental Services Director will monitor.3. The Towne House does not agree with this finding. As noted in the finding, monthly testing was being done, however, the documentation of the time for the transfer to occur to the generator was not noted. A new form that was obtained from the ISDH is now being used to document this transfer. An in-service was held on June 17, 2011 to review this process with staff. The Environmental Services Director will monitor.</p>		

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NAME OF PROVIDER OR SUPPLIER TOWNE HOUSE RETIREMENT COMMUNITY				STREET ADDRESS, CITY, STATE, ZIP CODE 2209 ST JOE CENTER RD FORT WAYNE, IN46825			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
	<p>6-4.2. Chapter 6-4.2 of NFPA 110 requires generator sets in Level 1 and Level 2 service to be exercised under operating conditions or not less than 30 percent of the EPS nameplate rating, whichever is greater, at least monthly, for a minimum of 30 minutes. Chapter 3-5.4.2 of NFPA 99 requires a written record of inspection, performance, exercising period, and repairs for the generator to be regularly maintained and available for inspection by the authority having jurisdiction. This deficient practice could affect all occupants.</p> <p>Findings include:</p> <p>Based on record review of the generator log "Emergency Generator Operating Log" with the Director of Environmental Services on 06/08/11 at 11:20 a.m., there was no documentation available of a generator load test since August 2010. Based on interview with the Director of Environmental Services at the time of record review, the maintenance staff member who performed the generator load test was told by IT that the load test</p>						

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	<p>interferes with the facility computers so the facility maintenance staff stopped performing monthly load tests.</p> <p>3.1-19(b)</p> <p>3. Based on record review and interview, the facility failed to provide the complete documentation for testing 1 of 1 emergency generators providing power to the emergency lighting systems. LSC 7.9.2.3 and NFPA 99, Health Care Facilities, 3-4.1.1.8 requires the generator set(s) shall have sufficient capacity to pick up the load and meet the minimum frequency and voltage stability requirements of the emergency system within 10 seconds after loss of normal power. This deficient practice affects all occupants</p> <p>Findings include:</p> <p>Based on review of the generator log titled "Emergency Generator Operating Log" with the Director of Environmental Services on 06/08/11 at 11:30 a.m., the emergency generator was tested</p>						

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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FORM APPROVED

OMB NO. 0938-0391

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	for the months of July and August in 2010 under load for at least 30 minutes, however, the monthly load test record did not include the time for the transfer of power from the main source to the generator. This was acknowledged by the Director of Environmental Services at the time of record review. 3.1-19(b)						